

# Delaware Medical Assistance Program (DMAP) E-mail Notification System

*May 13, 2020*

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## E-MAIL NOTIFICATIONS

### Attention: All Providers

Effective March 1, 2020, Place of Service (POS) code '02' (telehealth) is available for billing with the following codes:

- **Co-Occurring Clinic:** 99201–99205, 99211–99215
- **Methadone Clinic:** 99201–99205, 99211–99215
- **Outpatient Adolescent Psyche:** 99201–99205, 99211–99215
- **Practitioner:** 59430, 99050, 99201–99205, 99211–99215, 99221–99223, 99231–99233, 99281–99285, 99381–99387, 99391–99397, G0466–G0470, G2061, G2062, G2063, S0220, S0221, and S9470
- **Substance Use Disorder:** 99211

**Special Note:** On March 18, 2020, Governor John Carney and the Delaware Board of Medical Licensure and Discipline's Regulation 19 suspended restrictions on the use of telemedicine with specific guidance for patient services. These suspended guidelines provided below are effective March 18, 2020 until further notice.

1. The requirement that patients present in person before telemedicine services may be provided,
2. The requirement that addiction treatment programs offering medication assisted treatment (MAT) must receive a Division of Substance Abuse and Mental Health (DSAMH) waiver to use telemedicine, and
3. The requirement that formation of the physician-patient relationship using audio and visual communications must use both live, real-time audio, and visual communications.

[Click Here](#) to view DMAP previously published information and guidance related to COVID-19.

**Disclaimer:** Due to the rapidly changing nature of COVID-19 guidance, this information is subject to change.

### Need Assistance?

- **Call Us:** Provider Services at 1-800-999-3371; Option 0, then Option 2
- **Message Us:** Secure Correspondence: Log in to the [Provider Portal](#)

- **Email\* Us:** [delawarepret@dxc.com](mailto:delawarepret@dxc.com) - *\*Reminder: Do not send any correspondence that has protected health information (PHI) to this mailbox*

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