

Dental Benefits for Adults

State of Delaware Medical Assistance Program (DMAP) Adult Dental Coverage

Beginning October 1, 2020, eligible Medicaid recipients age 21 years and older can receive dental services. Members enrolled with a Managed Care Organization (MCO) will receive their adult dental services through their managed care plan. Individuals enrolled in fee-for-service (FFS) Medicaid will receive their adult dental services through the FFS program.

Dental care provided under the Adult Dental Benefit will cover a variety of services including:

- **Preventative care:** Exams, cleaning, x-rays, and sealants.
- **Basic restorative care:** Fillings and extractions.
- **Limited periodontics care:** Scaling, debridement, and maintenance.

Questions about your dental benefits?

If you are enrolled with an MCO, call:
AmeriHealth Caritas

1-844-211-0966

Delaware First Health

1-877-236-1341

Highmark Health Options

1-844-325-6251

If you are enrolled with State of Delaware Medical Assistance Program / FFS, call (302) 255-9305.

For More Information:

Division of Medicaid and Medical Assistance (DMMA)

Fee for Service (FFS)

1-866-843-7212 (TTY 711)

Español, Kreyòl ayisyen, العربية, Tiếng Việt,
or other languages:

1-866-843-7212

<https://dhss.delaware.gov/dhss/dmma/>

Managed Care Organizations (MCOs)

AmeriHealth Caritas

Diamond State Health Plan:

1-844-211-0966 (TTY 711)

Diamond State Health Plan-Plus:

1-855-777-6617

(TTY 711 or 1-855-362-5769).

www.amerihealthcaritasde.com/

Delaware First Health

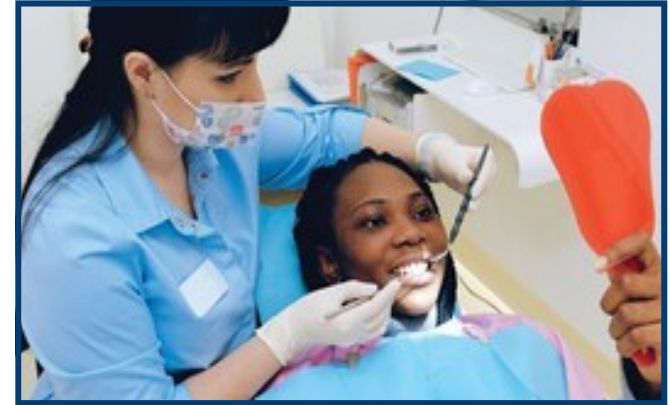
1-877-236-1341 (TTY 771)

<https://www.delawarefirsthealth.com/>

Highmark Health Options

1-844-325-6251 (TTY 711)

www.highmarkhealthoptions.com/



IMPORTANT NOTICE

Adult Dental Program Benefits



DELAWARE HEALTH AND SOCIAL SERVICES
Division of Medicaid & Medical Assistance

Adult Dental FAQs

Who is eligible?

Adults age 21 and older are eligible for Medicaid Adult Dental Coverage.

Adults age 19-20, or who are new to Medicaid and not yet enrolled with a Managed Care Organization (MCO), will continue to receive their dental benefits through the fee-for-service (FFS) program.

There is no age limit on who can receive adult dental services. Adults over the age of 65 may receive adult dental services.

Do I have to enroll separately for dental coverage?

There is no special enrollment into the dental program. Members enrolled in managed care will receive their adult dental services through their managed care plan.

Is there a co-pay?

Yes, there is a \$3.00 co-pay per visit.

Is there a limit to how much dental benefits I can get per year?

Yes, there is a total maximum benefit of \$1,000 per calendar year. Members may be eligible for an additional emergency benefit of \$1,500 per year.

Adult Dental FAQs

How do I find a participating dental provider or dental specialist in my area?

If you are enrolled with an MCO, contact your MCO for their list of dental providers and dental specialists.

If you are **not** enrolled with an MCO, visit the Delaware Medical Assistance Portal for Members and click "Find a Doctor / Dentist":

<https://medicaid.dhss.delaware.gov/member/Home/tabid/55/Default.aspx>

What if I want a dental service that is **not** covered by my dental benefit?

For dental services that are **not** covered by your dental benefit, you will pay for them out of pocket. Talk to your MCO and your dental provider for more information.

What card do I use for my dental benefits?

If you are enrolled with an MCO, use your MCO card.

If you are **not** enrolled with an MCO and are getting services through DMAP / FFS, use your Medicaid card.



DELAWARE HEALTH AND SOCIAL SERVICES
Division of Medicaid & Medical Assistance

Adult Dental FAQs

Can I get a ride to my dental appointment?

Non-Emergency Medical Transportation (NEMT) is provided to and from a dental appointments for eligible Medicaid members only when a member has no other means of transportation.



You can book a ride with ModivCare by calling, booking online, or downloading the ModivCare Trip Manager mobile app.

Transportation should be scheduled at least 3 days before a scheduled appointment.

For more information or to book a ride, contact ModivCare directly:

- Call: **1-866-412-3778**
- Visit: www.mymodivcare.com/members/DE

If you use a wheelchair or stretcher, you must complete a Level of Service Form.

Services are available in English and en Español.

