



**DELAWARE HEALTH
AND SOCIAL SERVICES**

DIVISION OF MEDICAID &
MEDICAL ASSISTANCE

Delaware Medical Assistance Program



How-To: Restore Delegate Functionality

Follow the steps below to work around loss of delegate functionality in two clicks.

Steps

1. [Click Here](#) to log in to the Provider Portal

State of Delaware
The Official Website of the First State

DELAWARE HEALTH AND SOCIAL SERVICES
Division of Medicaid & Medical Assistance

[Contact Us](#)

Home

Friday 01/09/2026 03:39 PM EST

Login

*User ID

[Log In](#)

[Forgot User ID?](#)

[Register Now](#)

[Where do I enter my password?](#)

Welcome to the Delaware Medical Assistance Portal for Providers

This portal provides important information to health care providers about the Delaware Medical Assistance Program (DMAP). Please click the links on the left side of this page for important resources. Managed Care Organization (MCO) providers and Managed Care-Only Providers (MCOPs) should refer to the MCO Provider handbook or contact their MCO for MCO-specific information. Check out the scrolling banner below for important information. Please log in to the secure Provider Portal to check member eligibility, submit claims, update provider information, or send a secure message to DMAP Provider Services.

Managed Care Organization-Only Provider (MCOP) Screening & Enrollment Requirement

All current & prospective MCOPs must be screened & enrolled.
[Click here](#) for MCO Provider FAQs, How-To's, and other important information.

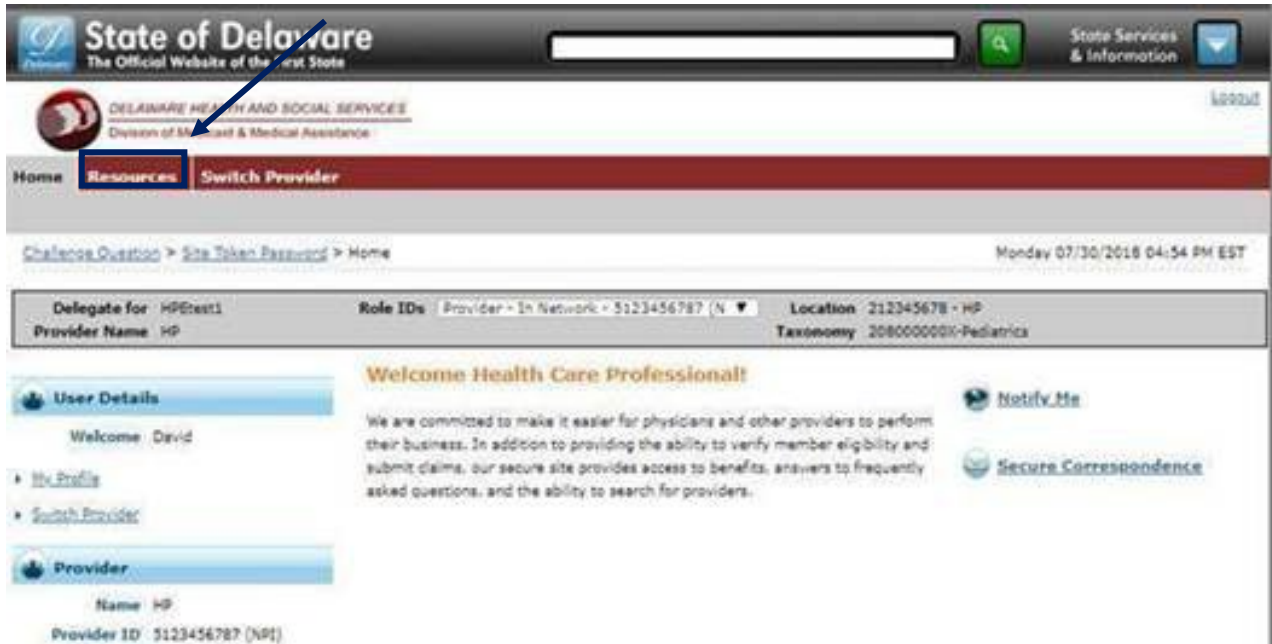
What can you do in the Provider Portal

Through this secure and easy to use internet portal, healthcare providers can submit claims and inquire on the status of their claims, inquire on a patient's eligibility, upload files containing 837 transactions, and search for another provider. In addition, healthcare providers can use this site to locate claim forms, provider participation materials and other health plan information and resources.

Call Center Hours!
8:00 a.m. - 4:30 p.m.
1-800-999-3371

Steps

2. Log in and click **Resources** (or any other link)



4. Click **Home**



Steps

5. All functionality is restored to the Delegate



Need Assistance?

Call Us: Provider Relations at **1-800-999-3371**; Option **0**, then Option **4**.

Message Us: Secure Correspondence: Log in to the [Provider Portal](#).

Email* Us: delawarepret@gainwelltechnologies.com – *Reminder: Do not send any correspondence that has protected health information (PHI) to this mailbox.