



How-To: Subscribe to Member Notify Me E-Mail Notifications

Please Note: This document contains fictitious information and does not contain protected health information (PHI) or personally identifiable information (PII) data.

INTRODUCTION: This user guide provides the steps required to subscribe to Member Notify Me E-mail Notifications through the Delaware Medical Assistance Portal for Members (Member Portal). See below for specific steps and screenshots for how to subscribe to Notify Me e-mail notifications.

Need Assistance?

Call Us: Member Portal Support at **1-844-245-9580 (TTY 711)**; Option **0**, then Option **4**.

Monday through Friday, 8:00AM to 4:30PM EST

Español, Kreyòl ayisyen, العربية, Tiếng Việt, or other languages: 1-844-245-9580.

Message Us: Secure Correspondence: Log in to the [Member Portal](#).

Email* Us: Delawarememberportalhelp@gainwelltechnologies.com – ***Reminder:** Do not send any messages that have personally identifiable information (PII) or protected health information (PHI) to this email address.

Table of Contents

Members Not Registered in the Member Portal.....	1
Members Registered in the Member Portal	6

Members Not Registered in the Member Portal

1. If you have not registered for an account on the Delaware Medical Assistance Portal, go to the Delaware Medical Assistance Portal website: <https://medicaid.dhss.delaware.gov/>.

2.

Click [Click here](#) to enter the Member Portal.

The screenshot shows the homepage of the Delaware Medical Assistance Portal. At the top, there is a navigation bar with the State of Delaware logo and the text "The Official Website of the First State". Below this is a search bar and a "State Services & Information" link. The main header area features the Delaware Health and Social Services logo and the text "Division of Medicaid & Medical Assistance". A "Home" button is visible on the left. The main content area has a "Home" breadcrumb and a timestamp "Friday 01/19/2024 08:58 AM EST". The central heading reads "Welcome to the Delaware Medical Assistance Portal". Below this is a large image of a three-masted sailing ship with the text "The First State" overlaid in a cursive font. Underneath the image are four main navigation links, each with an icon and a "Click here" link: "MEMBERS - Click here to enter the Member Portal" (highlighted with a red box), "PROVIDERS - Click here to enter the Provider Portal", "PHARMACY - Click here to enter the Pharmacy Corner", and "DENTAL - Click here to enter the Dental Corner". At the bottom, there is a footer with links for "Delaware.gov", "Privacy", "Contact", and "Phone Directory".

3. Click the Notify Me link in the left panel.

State of Delaware
The Official Website of the First State

DELAWARE HEALTH AND SOCIAL SERVICES
Division of Medicaid & Medical Assistance

Home

Friday 01/19/2024 10:21 AM EST

Login

*User ID

Log In

[Forgot User ID?](#)
[Register Now](#)
[Where do I enter my password?](#)

Protect Your Privacy!
Always log off and close all of your browser windows.
[Privacy Policy](#)

[Find a Doctor / Dentist](#)

[Pharmacy Corner](#)

[DPAP Application](#)

[Health Education Materials & Programs](#)

[FAQs](#)

[Dental Corner](#)

[Member Rights & Responsibilities](#)

[Report Fraud](#)

Notify Me

Welcome to the Delaware Medical Assistance Portal for Members
This member portal contains all of the information you need to know about your Delaware Medical Assistance benefits. Want to login and see your personal health information? Click the Member Login button on the left side of this page for secure Member portal.

Free ModivCare Rides to Your Appointments
Get free ModivCare transportation to and from your medical appointment.
For more information, [click here](#) or call 1-866-412-3778.

What can you do in the Member Portal?
Through this easy, safe internet portal, members can - view their own Personal Benefit Plan Coverage, search for and maintain Primary Care Providers, and request an ID card and Certificate of Coverage. In addition to this, the various links included provide a wide variety of Health Plan information and resources.

For Medicaid Managed Care Enrollment assistance please call:
1-800-996-9969
Office Hours are:
Monday-Thursday 8:00 AM - 6:00 PM
Friday 8:00 AM - 5:00 PM

For help with the Delaware Prescription Assistance Program (DPAP), Delaware Cancer Treatment Program (DCTP), Premium Processing for the Delaware Healthy Children Program (DHCP) and Medicaid for Workers with Disabilities (MWD), and Medicaid Fee for Service (FFS) Pharmacy questions

4.

Enter and confirm your e-mail address. Choose which types of notifications you want to receive in your e-mail. Required fields are marked with a red asterisk (*). Click **Submit**.

***NOTE:** You must select at least 1 type of notification in order to enroll and receive e-mail notifications.

State of Delaware
The Official Website of the First State

DELAWARE HEALTH AND SOCIAL SERVICES
Division of Medicaid & Medical Assistance

Home > Notify Me

Friday 01/19/2024 10:24 AM EST

Subscribe for E-mail Notifications

We will send DMAP notifications to the e-mail address provided below.

* Indicates a required field.

*E-mail Address

*Confirm E-mail Address

[Change existing subscription email address](#)

[Select All](#) | [Deselect All](#)

Member News

Program Updates

Open Enrollment

Delaware Preferred Drug List (PDL) Updates

5.

You will receive a confirmation e-mail. Click on the link in the e-mail to finish enrolling for e-mail Notify Me notifications.

Delaware Medical Assistance Program (DMAP) E-mail Validation

DelawareHealthcare.Services@www.dmap.state.de.us
To: dmapportal@ems

Expires: 1/17/2028

**Delaware Medical Assistance Program (DMAP)
E-mail Validation**

Friday, January 17, 2025

E-MAIL NOTIFICATIONS

Attention: Member

Thank you for getting started with the Delaware Medical Assistance Portal. We need a little more information to finish your registration. Please confirm your email address by clicking the link below. If you have problems with the link, you can copy and paste it into your web browser.

https://dmes-hcp-test-dhss.state.de.us/HCP_V500/DesktopModules/CommonAccountController/Handler/AccountController.ashx?y252=OP2nyYwYrfd9%2bk:30y%3d%3d&p253=ZISUm7M8JenWkTQsYAYoIQXGxSLzWxGZGd8uLpNWzc1RIZTJEU9RLN8Ra9y8p6=JVAWzphBz6Zts0RQqDoWXN8moY9Z0IKQ8hwRJaQmo%3d

If you have problems, please paste the above URL into your web browser.

Need Assistance?

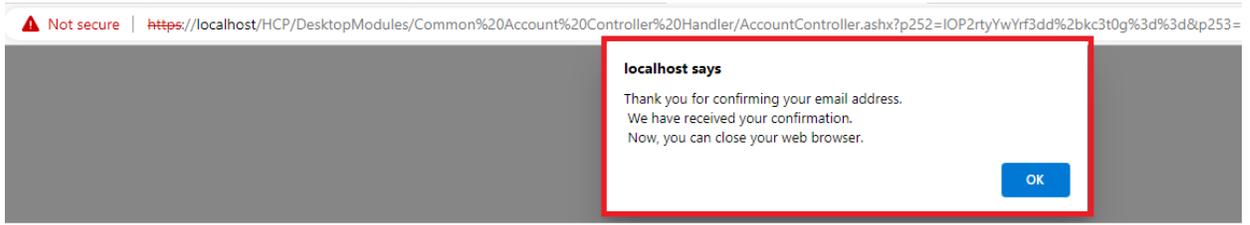
- Call Us: Member Services at 1-844-245-9580 (TTY 711), Option 5
- Email Us: DelawareMemberPortal-help@gainwelltechnologies.com
- *Reminder: Do not send any messages that have personal health information (PHI) to this email mailbox.

DISCLAIMER
This email is sent from an account used for sending messages only. Please do not reply to this email as we will not receive your response.

WARNING:

6.

A popup message will display after clicking the link in the e-mail to confirm your e-mail address.



Members Registered in the Member Portal

1. If you are registered for an account on the Delaware Medical Assistance Portal, go to the Delaware Medical Assistance Portal website: <https://medicaid.dhss.delaware.gov/>.
2. Click [Click here](#) to enter the Member Portal.

State of Delaware
The Official Website of the First State

DELaware HEALTH AND SOCIAL SERVICES
Division of Medicaid & Medical Assistance

Home

Home Friday 01/19/2024 08:58 AM EST

Welcome to the Delaware Medical Assistance Portal

 **MEMBERS** - [Click here](#) to enter the **Member Portal**

 **PROVIDERS** - [Click here](#) to enter the **Provider Portal**

 **PHARMACY** - [Click here](#) to enter the **Pharmacy Corner**

 **DENTAL** - [Click here](#) to enter the **Dental Corner**

Delaware.gov | Privacy | Contact | Phone Directory

3. Log into the Member Portal using your User ID and Password.

State of Delaware
The Official Website of the First State

DELAWARE HEALTH AND SOCIAL SERVICES
Division of Medicaid & Medical Assistance

Home

Home Friday 01/19/2024 10:28 AM EST

Login ?

*User ID

Log In

[Forgot User ID?](#)

[Register Now](#)

[Where do I enter my password?](#)

Welcome to the Delaware Medical Assistance Portal for Members

This member portal contains all of the information you need to know about your Delaware Medical Assistance benefits. Want to login and see your personal health information? Click the Member Login button on the left side of this page for secure Member portal.

Have you moved or changed your phone number?

Log into your [Delaware ASSIST Account](#), call the Change Report Center at (302) 571-4900, option 2 (TTY 711), or fax changes to (302) 571-4901 to make sure you get important notifications about your medical benefits and to avoid disruption of medical services.

[Click here](#) for more information.

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Protect Your Privacy!
Always log off and close all of your browser windows.
[Privacy Policy](#)

[Find a Doctor / Dentist](#)

[Pharmacy Corner](#)

[DPAP Application](#)

4.

Verify that the e-mail address on your account is correct.

Choose which types of notifications you want to receive in your e-mail. Required fields are marked with a red asterisk (*).

Click **Submit**.

***NOTE:** You must select at least 1 type of notification in order to enroll and receive e-mail notifications.

You will receive a confirmation e-mail. Click on the link in the e-mail to finish enrolling for e-mail Notify Me notifications.

5.

You will receive a confirmation e-mail. Click on the link in the e-mail to finish enrolling for e-mail Notify Me notifications.

Delaware Medical Assistance Program (DMAP) E-mail Validation



Delaware.Healthcare.Services@www.dmap.state.de.us
To: devixportalerrors

Retention Policy: 3 Year Delete (Entire Mailbox) (3 years)

Expires: 1/17/2025



Fr 1/17/2025 9:2

**Delaware Medical Assistance Program (DMAP)
E-mail Validation**

Friday, January 17, 2025

E-MAIL NOTIFICATIONS

Attention: Member

Thank you for getting started with the Delaware Medical Assistance Portal

We need a little more information to finish your registration.

Please confirm your email address by clicking the link below. If you have problems with the link, you can copy and paste it into your web browser.

https://dmes-hcp-test.dhss.state.de.us/HCP_V500/DesktopModules/CommonAccountControllerHandler/AccountController.ashx?tp252=IOP2rhYwYrF3dP42bkc3t0q%3d%3d&p253=ZfSUm7MBJENWkTQsYAYoiQjXGxLTzWxGZG6d8uLpNwzc1RIZTJEU3RBLN8Ra9y8p6=1VAVzphEz6Zts0RQqDoWXN8moY9Z0i2KQ8-hwRJaQmo%3d

If you have problems, please paste the above URL into your web browser.

Need Assistance?

- **Call Us:** Member Services at 1-844-245-9580 (TTY 711), Option 5
- **Email Us:** DelawareMemberPortal-help@gainwelltechnologies.com
- **Reminder: Do not send any messages that have personal health information (PHI) to this email mailbox.*

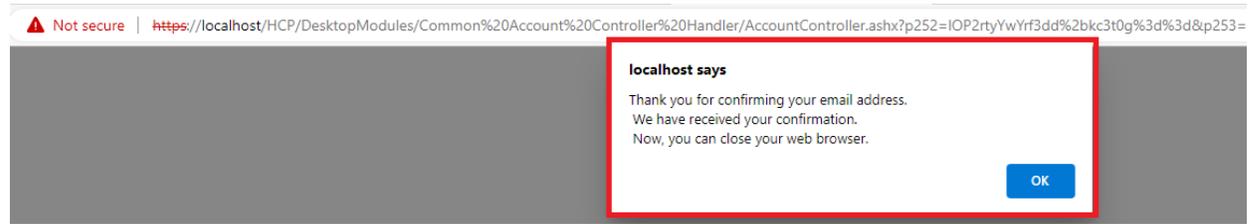
DISCLAIMER

This email is sent from an account used for sending messages only. Please do not reply to this email as we will not receive your response.

WARNING:

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Need Assistance?

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